

Basic Policy on Exclusion of Anti-Social Forces

RESPECT PAYMENT SERVICE Co., Ltd. (the “Company”) adopts the following basic policy to sever ties with anti-social forces that threaten public order and safety and to prevent harm caused by such groups.

1. Organization-Wide Response

The Company will respond to anti-social forces as an organization, including its representative director and other senior management.

The Company will protect the safety of officers and employees responding to improper demands or other acts by anti-social forces.

2. Cooperation with External Specialists

The Company maintains close relationships with the police, prefectural centers for the elimination of organized crime, lawyers and other external specialists.

Where improper demands or other issues involving anti-social forces arise, the Company will promptly consult relevant specialists and respond appropriately.

3. Severance of Relationships

The Company will sever all relationships, including business relationships, with anti-social forces.

Where a counterparty is found to be associated with anti-social forces after transactions have begun, the Company will suspend transactions, terminate contracts or take other appropriate steps under law and contract.

4. Response to Improper Demands

The Company firmly rejects improper demands made by anti-social forces.

It will record facts and evidence appropriately and take action, including civil and criminal legal measures, where necessary.

5. Prohibition of Under-the-Table Dealings and Benefits

The Company will not engage in under-the-table transactions to conceal improper demands from anti-social forces.

Nor will it provide funds, favors or any other benefits to anti-social forces.

6. Exclusion of Anti-Social Forces

The Company checks, to the extent necessary, whether customers, counterparties, contractors, partners, officers, employees or other relevant persons have connections with anti-social forces.

Where any such person is an anti-social force or is found to have such connections, the Company will refuse to commence a transaction or relationship, or terminate an existing one, under applicable laws, contracts and internal policies.

7. Internal Management Framework

The Company designates a responsible officer and department to oversee responses to anti-social forces and appropriately manage related information.

Officers and employees must be able to report improper demands or approaches immediately to the responsible department.

Employees will not normally handle anti-social forces alone; responses will generally be made by more than one person and through the organization.

8. Staff Training

The Company provides officers and employees with training in excluding anti-social forces, handling improper demands, internal reporting, evidence preservation and cooperation with external experts.

9. Relationship to Internal Policies

Checks on anti-social forces, pre-transaction screening, ongoing checks, improper-demand responses, evidence preservation, cooperation with external bodies and recordkeeping are governed by Internal Policy 4-01, Basic Policy and Management Rules for Exclusion of Anti-Social Forces, and related policies.

10. Publication

The Company publishes this Policy on its website or by other appropriate means.

Details likely to change, including the address, telephone number and inquiry desk, are published on the Company's website under Company Information or Contact rather than in this Policy.

11. Amendments

Adoption, material amendment or abolition of this Policy requires board approval.

Minor changes that do not alter its substance, such as wording adjustments and updates to legal names, may be approved by the representative director or the compliance officer.

12. Superseded Policy

The previous Policy 20-5, Basic Policy on Anti-Social Forces, is repealed as of the effective date of this Policy.

The previous policy is retained together with its revision records and comparison documents.

Adoption and Revision History

Established: January 11, 2017

Consolidated revision: July 21, 2026